



Student Support

We aspire for everyone to
achieve their full potential

supporting our students

Financial support

If your household income is less than £28,000, you may be entitled to financial support. If you are on a fully funded course, or one paid for with an advanced learner loan, we are here to make sure financial concerns do not interfere with your study. We offer confidential and free advice on fees, bursaries and emergency funding.

Student financial support

Our Student Financial Support provides financial assistance to those students in most need of support. Depending on your age/course/address, you could receive support for:

- Travel costs (either via bus, train, or ferry)
- Meal costs
- Childcare costs while you are in class
- Course materials, books, equipment and uniform
- Educational trips / visits

Travel and transport

City College students are eligible to purchase discounted bus tickets at student rates from First and Bluestar buses. If you are eligible for the City College Transport financial support (ie have a household income of below £30,000) your bus, train or ferry travel may be FREE.



Learning support

Whilst at City College, you may need extra support to help with your learning needs. Our dedicated team of Learning Support Assistants (LSAs) have a wealth of experience in supporting students with learning difficulties and disabilities.

We may be able to offer:

- Support for students with Education Health Care Plans (EHCP)
- Dyslexia screening
- A learning support assistant in your class
- Use of assistive technology
- Communication Support Worker for hearing impaired students
- Special exam arrangements for those that need them
- We have an Emotional Literacy Support Assistant (ELSA) to support students who have an EHCP

For more information or to discuss any learning support needs, please contact us.

✉ learningsupport@southampton-city.ac.uk



Not feeling right?

Need to talk?

One-to-one support for whatever challenge you're facing from our friendly Student Support Team

Talk to your tutor
or contact a student adviser:

pastoralsupport@southampton-city.ac.uk

Make sure you provide your contact details

Pop into Student Support at: ST007
(ground floor of St Marys)

Pastoral support

We want to ensure you are happy and settled during your time at college. Anyone may need support from time to time. Your tutor will most likely be the first person you want to talk to but if you feel you need extra support you can speak to one of our Student Advisers. We are here to listen and respond to any concerns or support you may require. Student Advisers can help with:

- Support with personal issues such as housing needs or mental health worries
- Support with safeguarding issues such as sexual harassment or abuse
- Refer you to other services such as No Limits or CAMHS if required
- Access to counselling

Look out for posters around college with the Student Adviser's contact details.

We are also able to provide strategies based on Cognitive Behavioural Therapy (CBT) to help with common mental health problems such as low mood and anxiety.



Kate Miles
Team Leader



Simoné Hardy



Sam Dabreo

Attendance



We know students who have the best attendance get the best grades and the best jobs. We expect all our students to attend every timetabled lesson because every lesson you miss, you will fall behind on your learning.

At City College we have Attendance and Engagement Officers in place to support the ongoing attendance of our students. Their role is to improve attendance through building partnerships with colleagues, parents/carers and students, ensuring that the importance of excellent attendance and learning is promoted and that students are challenged appropriately.

Your safety and wellbeing are important to us

If you experience bullying, violence or abuse of any kind, or you are worried about someone else, please don't keep quiet

We are here to listen and help with your concerns

We have a dedicated Safeguarding team who can be contacted by phone during college hours



Tutorials

During your time at City College you will have regular tutorials that will give you the opportunity to think about and focus on your own wellbeing and plan for your future steps. They will help develop your skills beyond the subject you are studying and broaden your horizons. Our tutorial programme includes a number of themes and celebrations such as:

- British Values – democracy, rule of law, individual liberty, mutual respect and tolerance
- Pride Against Prejudice – promoting equality & diversity, standing up against all forms of racism, homophobia, bullying, abuse and violence
- Mental Health Awareness

Futures

We want you to achieve your full potential and be able to move on to university or your chosen career at the end of your time at college. To support this we have excellent links with universities and a wide range of employers across the region, and our expert Futures team to help you with your next steps. Based in our on-site Futures Centre our dedicated team will support you with:

- Careers advice
- Course progression
- Writing personal statements
- CV writing
- Interview techniques
- Work experience options
- Researching university and other Higher Education options
- Completing UCAS applications
- Searching and applying for a university, job or apprenticeship



Learning Resource Centre

All the books, e-books and online resources you will need for your course are available in the Learning Centre and our team of friendly, helpful staff will support you in any way they can. There are plenty of computers, laptops, printing and scanning facilities, and study areas so you can work in small groups or use our Quiet Zone for individual study.

The Learning Centre staff also offer a range of workshops and 1-2-1 tuition to help you with your studies on subjects such as research and digital skills, online resources and referencing.

1-2-1 reading support is also provided to help you gain confidence in reading and you can borrow a range of books and graphic novels for recreational reading when you need a break from your studies. Talk to one of the team about any support you may need to complete assignments or prepare for exams and they will be glad to help.





Contact us

-  023 8048 4848
-  enquiries@southampton-city.ac.uk
-  www.southampton-city.ac.uk
-  St Mary Street, Southampton

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